

# Accepting Innovations & Transformation in Digital Banking

## Introduction

Digital banking has completely changed the banking sector from computerized records. The banking industry is experiencing an unparalleled upheaval due to digital technologies. By providing improved services, banks can match client expectations thanks to technological improvements. The banking sector's ability to provide customers with convenience through "Anywhere and Anytime Banking" has been unlocked by digital technologies.

The Course N Carry Accepting Innovations & Transformation in Digital Banking training course explains the fundamentals of digital banking and demonstrates how innovation in the field may be used to banks' and consumers' advantage. The additional goal of this Course N Carry training programme is to give you the necessary tools and real-world experience to pursue a career in project management and change agenda setting for the digital economy.

## Objectives

**Participants in this Course N Carry training course will be capable of the following by the end:**

- Explain the meaning and significance of digitalization and how it affects technologies, business structures, and the value proposition of companies.
- Provide a workable framework for overseeing the shift to digitalization.
- Technology should be part of your business plan.
- Recognising the various digital banking products offered
- Building a customer-centric offering requires an understanding of the regulatory environment surrounding digital financial services.
- Examining financial services and goods from a wider angle and projecting future developments
- Enhancing their capacity to meet the demands of the digital market

## Training Methodology

Several tried-and-true methods will be used in this Course N Carry Accepting Innovations & Transformation in Digital Banking course to guarantee that the material is understood, comprehended, and retained to the greatest extent possible. Participants in

this highly interactive Course N Carry training course analyse and discuss case studies, videos, and activities. These will, when appropriate, incorporate actual problems that attendees of the workshop brought up.

The participant's competence and ability as well as the training's effectiveness will be evaluated through pre- and post-course assessments.

## Organizational impacts

The banking industry can immediately benefit from this Course N Carry Accepting Innovations & Transformation in Digital Banking training course. The organizations will thus gain a great deal from the involvement of their employees. Employees will benefit the company in the following ways:

- A comprehension of the demands of digital banking
- Offering direction for the organization's future from a global standpoint.
- It can be satisfying to know what the customers want and to base your offering on that knowledge.
- Supplying their clients with a flawless banking experience.
- Understanding the characteristics and elements of digital banking
- Effectively creating the risk management policy
- Providing analytical insights that allow users' preferences to be taken into account while creating products or services

## Personal Impact

**Attendees of this Course N Carry training program will gain the following benefits directly:**

- A deeper comprehension of the significance and relevance of the task you do
- Gain the newest techniques, advice, and strategic thinking to guide your company as you expand your understanding of digitalization.
- Enhanced understanding and ability to increase efficacy
- The capacity to provide superior goods and services to your clientele
- Enhanced self-assurance and drive at work Better capacity to oversee, mentor, and inspire coworkers

## Who should attend?

All staff members are required to attend this Course N Carry training session because they are all involved in the invocation and transformation of digital banking in one way or another.

**Those in charge of digitalization include department heads, directors, managers, senior managers, accountants, and finance professionals employees in banking.**

- Managers in the field of digital marketing
- Managers of Risk and Compliance
- Business consultants and professional advisers who need a deeper comprehension of the digital banking idea than middle managers have.

## **Course Outline**

### **Day 1**

#### **Overview of Digitalization**

- An outline of the conventional banking sector
- Define "digitalization of banking"
- Digitalization's impact on banking
- Digital upheaval in the banking industry
- The newest virtual money
- Items and services related to online banking

### **Day 2**

#### **Innovations in Digital Banking**

- Innovation, trends, and directions in digital banking
- Solutions for digital banking
- Different innovation domains (AI, ML, DL, IOT, AR, VR, FinTechs, etc.)
- Close the gap that exists between "business," "product," and "technology."
- Advantages of the online banking system

### **Day 3**

#### **Transformation of Digital Banking**

- An explanation of the shift to digital banking
- The digital transformation angle.
- Alters the client experience
- The goals of the digital revolution
- Generates insights based on data
- Promotes cooperation and enhances the working environment

## Day 4

### Digital Banking Services Risk Management

- Principles of risk management.
- Policy for risk assessment and analysis.
- Fostering an atmosphere that encourages disturbance
- Assign responsibilities for transformation
- The function and competencies of digital learning designers
- Proceeding ahead

## Day 5

### Control and Monitoring in Online Banking

- The regulator's role
- The guidelines and practices of online banking
- The compliance officer's role
- Harmony between innovation and regulation
- International primary guidelines for banking supervision