

Contracting and Outsourcing for Maintenance

How to Make Your Maintenance Agreements and Contracting Procedure Better

Introduction

Asset availability and dependability are even more crucial than ever in today's competitive market. Contracting out maintenance tasks to other parties is a big trend in maintenance. A very efficient method of managing and controlling the connection between the service provider and the end-user, both internally and externally, is through the usage of maintenance contracts. It establishes the bounds of accountability, controls expectations on both sides, and provides performance metrics.

This highly interactive Course N Carry Materials Handling & Maintenance Engineering training seminar on Contracting and Outsourcing for Maintenance will make sure you know how to choose the best maintenance contractor, assess the performance of all parties involved, and make logical decisions about what maintenance activities to outsource and what shouldn't. You'll comprehend the many kinds of contracts, maximize their benefits, stay clear of possible dangers, and enhance the efficiency of your assets. We'll talk about maintenance contracts that are employed in various branches. You will get the chance to talk about the contracts that are currently in use inside your company. You will get the knowledge and skills necessary to enhance your contracts and contract management by means of a blend of structured lectures and collaborative group projects.

This training session will emphasize:

- Recognizing the factors of outsourcing
- Types of Contracts: Service Level Agreements (SLAs)
- KPIs: Key Performance Indicators for Tracking Performance
- Creating Contracts: The Cycle of Contracting
- Skills in Negotiation
- Performance Management and Continuous Improvement: How to Assess Performance with All Parties Involved

Objectives

By the time this training session ends, you will understand how to:

- Make logical decisions about which maintenance tasks to outsource.
- Make use of lean maintenance contracts' features, services, and advantages.
- Choose the maintenance contract type that best suits your needs (such as service level agreements) and know when and how to use it.
- Establish service standards and keep an eye on the contractor's progress.
- Create and discuss a maintenance agreement.
- Be aware of the dangers
- Assess each party's performance that was given.
- Put maintenance contract management into practice.

Training Methodology

The interactive workshop methodology will be used to conduct this Course N Carry Materials Handling & Maintenance Engineering training session Contracting and Outsourcing for Maintenance. A variety of presentations and hands-on activities are planned. Diverse experiences will be talked about. There will be lots of chances to talk and exchange experiences.

Organizational impacts

The company will

- Recognize how to professionally outsource maintenance tasks.
- Possess the quick application of appropriate maintenance contracts
- Obtain tools to enhance maintenance contract management across the long and short terms.
- Will maximize the benefits of the maintenance agreements
- Steer clear of possible problems while creating and overseeing maintenance contracts.
- Save money, time, and annoyance

Personal Impact

Participating in this Course N Carry training program entitles participants to:

- Acquire knowledge and useful insight into the issues of contracting and outsourcing.
- Boost your degree of personal expertise
- Increase your level of professionalism when negotiating and contracting.
- Increase productivity by using the appropriate strategy.
- Increase their own worth
- Possess the ability to plan and grow a future career

Who should attend?

Many people working in the field of maintenance contracts will benefit from this training course, but the following will be especially helpful:

- Every expert working in supply chain management and procurement
- Every expert involved in contract negotiation, management, and verification
- Teams tasked with creating a maintenance contract will find that coming to this lecture together is quite beneficial.
- Anyone interested in staying current on Contracting and Outsourcing for Maintenance

Course Outline

Day 1

Considerations for Outsourcing

- Overview
- Asset Management: The Effect of Maintenance on Business
- Things to Take Into Account When Outsourcing Maintenance: What Should You Not Outsource?
- Hazards Associated

Day 2

Contracts for Maintenance

- Types of Maintenance Contracts
- Parties Concerned
- Modern Approaches to Tendering: The Tendering Process
- Selecting the Appropriate Contractor
- How Much the Service Will Cost
- Establishing Key Performance Indicators to Track Everybody's Performance
- Using Performance Contracts with a Balanced Scorecard

Day 3

Formulating the Upkeep Agreement

- The Cycle of Contracting
- Put Together a Team
- Evaluate, identify, and specify the necessary service levels
- Drafting the Agreement: Contents of a Maintenance Agreement
- How Can Contract Management Be Implemented and Made to Work? (Managing Performance)
- Regular Assessment and Enhancement

Day 4

Establishing and Advancing the Agreement

- Cost, availability, and reliability expectations
- The "tricks" used by maintenance contractors in the Comprehensive Preventive Maintenance Schedule
- How to Create a Risk-Based Maintenance Concept in Seven Easy Steps
- Lean maintenance contracts may be negotiated more skillfully by applying the maintenance concept.
- Contract Negotiation: Negotiation Tactics
- Contract negotiations: strategies for negotiating
- Tips for Bargaining

Day 5

Last-Minute Workshop

- Formulating a Maintenance Agreement in Teams
- Establishing the Conditions and Service Levels
- Construct the Offer
- Selection Standards
- Introducing the Offer
- Finalizing the Agreement
- Assessment of the Outcomes
- Wrap-up