

# Efficient Administration of the Service Station

Streamlined management for optimal service station operations.

## Introduction

The service station sector is growing steadily and gradually. Given the complexity of improving the business, the highly competitive service industry requires a comprehensive approach to management systems in order to be effective and efficient.

The company services, providing outstanding services, and ensuring customer pleasure and loyalty are all focused on the client in this Course N Carry Efficient Administration of the Service Station training course. Broad and intricate management systems, such as supply chain optimisation and environmental risk management, are used in service stations to support managerial monitoring and control. These systems improve profitability and maximise performance.

### **This training session on Course N Carry will emphasise:**

- An Introduction to Service Station Management
- Planning strategically
- Systems of management
- Risks associated with environmental management
- Chain of supply

## Objectives

- Describe the business services, the management component that included the difficulties and the good service.
- Create the strategy planning.
- Improve the administration structure.
- Use the hazards associated with environmental management.
- Create the supply chain.

## Training Methodology

The teacher of this Course N Carry training seminar will use a range of tried-and-true adult learning teaching and facilitation approaches to provide participants with a full training on the topics included in the seminar outline. The methodology for seminars consists of highly participatory exercises and case studies in a classroom setting. PowerPoint slides and a video will be used to conduct the training session.

## Organizational impacts

- Increasing knowledge of and involvement in business services to support the objective of the firm
- Increasing the efficiency of the management system from a more global standpoint a more methodical strategy to increase output
- Strategic awareness of potential risks and possibilities
- Enhancing environmental performance through risk management and seizing opportunities to increase productivity and revenue
- Supply chain management may be developed to be more effective and efficient.

## Personal Impact

- More inventiveness in the creation of the business service station
- Increasing the efficiency of the management system from a more global standpoint
- Using a more polished strategy to increase output and efficiency
- Understanding opportunities and dangers from a strategic perspective
- Taking advantage of opportunities and controlling risk
- Improve your ability to create supply chain management

## Who should attend?

**A wide range of professionals can benefit from this Course N Carry training course, but the following are particularly noteworthy:**

- Manager of Business Development and Operations
- Planning Manager, Planning Engineer, Operation Engineer, Project Manager, Supervisors, Managers, Engineers, Team Leaders, Supervisors, Financial Managers, Supply Chain Managers, Human Resources Managers, Contract Managers, Engineers, and Supervisors

## Course Outline

### Day 1

#### **An Introduction to Service Station Management**

- Management Elements for Business Services
- Procedure and Marketing Services
- The Difficulties in Providing Excellent Service

### Day 2

- The Approaches to Service Pricing That Incorporate Strategic Thinking
- Emphasis on positioning and strategy.
- Customer satisfaction, loyalty, and partnership relationship management

## **Day 3**

### **Systems of Management**

- Strategy for Fuel Management
- Pumping Systems Submersible
- Piping and Containment
- Service Station Hardware
- Dispensing Systems

## **Day 4**

### **Hazards Associated with Environmental Management**

- Efficiency of Resources
- Upkeep and Function
- Plan for Handling Spills
- Subterranean Fuel Storage Facilities
- Managing and Eliminating Chemicals and Oils

## **Day 5**

### **Chain of Supply**

- Principle of the Supply Chain
- Storage Administration
- Aspects of Technology and Economy
- Chain of Supply Design
- Approach to Methodologies