

# Increasing Productivity and Operational Performance

Streamline Your Processes and Boost Production

## Introduction

This training course on Improving Operational Performance acknowledges that there has never been a more pressing need to enhance operational performance due to the introduction of new technologies, heightened competition, and rising consumer expectations. Every organization, whether in the public or commercial sectors, has the challenge of delivering services more quickly, more cheaply, and correctly the first time.

How can you help individuals become more engaged and productive? How can operational process improvements be found and measured? How can you please consumers with high-quality service? How can profitability and sales be increased? How can you win people over and make them want to make positive changes? And how do you carry out a strategy and assess its success? This training course is for you if you require the abilities and resources to give lasting performance improvement by addressing these issues in a realistic manner.

This course, which emphasizes discussion and practical exercises, converts globally accepted approaches into long-term answers to the problems that 21st-century companies must solve.

This training session on Course N Carry will emphasize:

- Utilizing top-notch improvement tools and techniques
- Practical knowledge of spotting possibilities for operational process improvement
- Empowering, educating, and inspiring individuals to increase productivity
- Converting chances into observable, quantifiable progress
- Engagement of stakeholders
- Knowing what steps to take in order to integrate positive change into your company

## Objectives

**Following this training session, the participants will be qualified to:**

- Find and measure improvements in operational performance.
- Determine waste, get rid of it, and shorten cycle times.

- Determine and deal with the underlying causes of the present issues.
- Redesign your procedures.
- Provide better, quicker, and less expensive service to your internal and external consumers.
- Lead and oversee a transformation initiative
- Get your team on board to ensure that the advantages and changes endure.

## Training Methodology

This training program is built on the use of top-notch tools for operational development. Along with official inputs, it contains case studies, films, conversations, and activities for both individuals and teams. Participants are given the chance to test out the strategies on their own operational processes after real-world case study examples demonstrate how they function in practice. By actively participating and exchanging information and experiences, participants will develop the self-assurance necessary to question the status quo and effect long-lasting change.

## Organizational impacts

**Attendees of this training session on enhancing operational performance and productivity will:**

- Get their group involved in enhancing operational efficiency.
- Cut expenses, eliminate waste, and raise standards of quality
- Restructure and revitalize the regions under their purview.
- Enhance measuring methods to promote innovation and ongoing development
- Drastically cut down on consistency and reaction times
- Redesign work procedures to provide a substantial return to all parties involved.
- Bring others along to effect long-lasting change.

## Personal Impact

**The following are some specific ways that this training program will help participants learn or improve their understanding and knowledge:**

- Guide their group on a continuous path of enhancing their performance.
- Encourage teams to solve problems and improve processes.
- Utilize top-notch performance enhancement instruments
- Determine the underlying causes of operational issues and their fixes.
- Measure in accordance with organizational objectives
- Develop streamlined workflows
- Provide noteworthy advantages for operations

## Who should attend?

**The goal of this Course N Carry training program is to equip organization leaders with a commitment to development. Among these change-makers are:**

- Engineers
- Heads of Teams
- Intermediate Supervisors
- Heads of Departments
- General Managers
- Project Managers

## **Course Outline**

### **Day 1**

#### **Motivators and Facilitators of Performance Enhancement**

- What motivates and facilitates the enhancement of performance?
- Objectives for Performance Enhancement in Your Organization
- Top-notch Enhancement Instruments
- Finding Opportunities for Improvement via Effective Questioning and Observation
- Measuring Opportunities for Performance Improvement
- Cutting Down on Cycle Times while Boosting Throughput

### **Day 2**

#### **Gathering, Examining, and Displaying Performance Information**

- Making Prime Movers More Efficient
- Eliminating Obstacles
- Gathering Information on Performance, Both Past and Future
- Syncing Goals, Indicators, and Targets with Organizational Strategy
- Examining Performance Data and Putting It in an Eye-Catching Format
- The Five-Second Performance Improvement Method

### **Day 3**

- Diagrams with spaghetti
- 80:20 Rules and Pareto Analysis
- Analysis of the Root Causes
- Leading Sessions for Problem Solving
- Formulating Plans for Improvement and Overseeing Improvement Initiatives
- Recognizing and Cutting Out Delays
- Gathering Cash
- Overview of Process Mapping

## Day 4

### Re-engineering of processes

- The Fundamentals of End-to-End Process Improvement: Process Mapping and Process Re-engineering
- Enhancing the Structure of Organizations
- Utilize Re-engineering and Process Mapping in One of Your Processes
- Making Outsourcing Decisions: A Guide to Success
- The Seven Wastes

## Day 5

### Putting Change Into Practice

- The Questionnaire on Change
- Why do individuals resist or shun change?
- Effective Techniques for Guiding Others Through Transition
- Taking Care of the Five Forces of Change: Opening the Door to Change
- How can you implement the necessary change in your company to raise performance levels?
- Examine