

Knowledge Management in Organisations in the Public Sector

The Challenge of Intermediary and Control

Introduction

The program will help enhance the learner's knowledge and understanding of the nature of knowledge and information, their organization and production, the process of creation and dissemination, and their relationship with public value. This Course N Carry Knowledge Management in Organisations in the Public Sector training course offers a framework for public sector development driven by knowledge creation, dissemination, and application. Understanding the differences between the public and private sectors, value creation and extraction, and the impact of information asymmetries on knowledge sharing frameworks and practices are all covered in this training course on knowledge management in public sector organizations.

The main components of public and private knowledge, frameworks for knowledge protection and access rights, the way public policies are created to regulate the environment for sharing knowledge, and the role of the government and policy makers in assisting the knowledge management process will all be covered in this training course on knowledge management in public sector organizations. Participants will investigate several digital systems that support knowledge management and how to distinguish between information that is public domain and private information.

This training session on Knowledge Management in Organisations in the Public Sector will emphasize:

- Principles of production, organization, storage, distribution, and preservation in the knowledge management process
- Guiding concepts for converting publicly available data into private knowledge
- The connection between organizational productivity, internal coordination and control, and knowledge management
- Information exchange in the face of uncertainty
- Novel strategies for knowledge management, creativity, and innovation
- Recognizing the limits and rights of intellectual property in the spread of information in the public and private spheres
- Internet tools for knowledge management in businesses and private

Objectives

The goal of this training course on knowledge management in public sector organizations is to improve participants' comprehension of the many steps in the process and how to control the generation, dissemination, and use of knowledge in both the public and private sectors.

Upon completion of this training program on Knowledge Management in Organisations in the Public Sector, you will be able to:

- Recognize the fundamental ideas and terminologies of knowledge generation, sharing, and control.
- Practice group knowledge management and organizational procedures.
- Boost the application and translation of knowledge in multidisciplinary teams
- Discern information, maintain records, and extract knowledge with professionalism.
- Examine several approaches and frameworks for the generation and preservation of knowledge.
- Describe the main obstacles the public sector has in trying to strike a balance between open information sharing platforms and efficient knowledge management.

Training Methodology

A five-day intensive training program that is designed to be extremely participatory, with the goal of encouraging all participants to share and learn from one other's experiences and expertise. There will be a talk and a thorough practice activity to introduce each topic. A slide show will be used in conjunction with open-ended questions, role-playing games, creative expression, self-development workshops, and real-world group discussions and team exercises during the lectures.

Organizational impacts

With the help of this training course on Knowledge Management in Organisations in the Public Sector, managers and staff from both the public and private sectors will be able to expand their knowledge and comprehension of how to organize, create, use, and share collective knowledge within an organization as well as how to regulate the public-private interface of knowledge flows. Best practices for knowledge management, such as producing and maintaining publicly available information and promoting the safeguarding of private knowledge, will be presented to the participants.

After completing this training program on Knowledge Management in Organisations in the Public Sector, you will understand:

- Important ideas and guidelines for organizing, creating, and using knowledge
- The most effective methods for creating settings and platforms that facilitate knowledge sharing
- To specify the phases involved in producing knowledge and the control mechanisms
- How to handle various kind of knowledge and how to step in at the nexus of public and private knowledge repositories

- An overview of the obstacles and difficulties facing knowledge management in the public sector, along with solutions.

Personal Impact

This Knowledge Management in Organisations in the Public Sector training course will assist participants by acquiring knowledge and practical skills that will enable them to:

- Establish a clear goal while setting up the knowledge management procedure.
- Gain a deeper understanding of the advantages of knowledge creation and exchange, as well as how to improve organizational procedures in public institutions.
- Function well in cooperative knowledge-sharing scenarios
- Differentiate between knowledge categories and their applications.
- How to better handle the retrieval and use of knowledge, as well as how to get around obstacles and difficulties in the flow of knowledge
- Understanding the fundamentals of knowledge protection

Who should attend?

A wide range of professionals in governmental organizations and private entities with diverse business lines who plan to use the knowledge management profession can benefit greatly from this Course. Carry Knowledge Management in Organisations in the Public Sector training course.

- Directors hoping for advancement
- Corporate counsel, board secretaries, and board consultants
- Officers engaged in the Knowledge Management process
- C-suite executives, such as CHRO, CIO, CTO, CFO, and CMO
- Employees at government agencies in charge of external relations
- Officers in Charge of the execution of Intellectual property protection
- Supervisors in charge of training employees using knowledge-enhanced techniques
- Team Leader
- Middle and Senior Management in a Diverse Workforce
- Workers in the public sector committed to lifelong learning and personal growth via information acquisition
- Young graduates hoping to pursue careers in knowledge managers

Course Outline

Day 1

Overview of the Knowledge Management Process

- The distinction between information and knowledge
- Categories of information
- Knowledge management tenets
- Translation between implicit and explicit knowledge
- Knowledge management and communication officials' roles and responsibilities
- Assisting in the institutionalization of indigenous knowledge
- Creating the knowledge management system

Day 2

The Commons as a Knowledge-Sharing Platform

- The Commons' past
- Technical and social media channels for information exchange
- Originality and group knowledge sources
- Collaborations in knowledge
- Libraries, wikis, and tips
- How to establish a setting where information is shared
- Social interactions' function in the generation of knowledge

Day 3

Protection of Knowledge and Management of Knowledge Flows

- Permissions, openness, and knowledge access rights
- Business software
- Content created by employees
- Virtual offices and internal networks
- The history of intellectual property rights
- Intellectual property rights and safeguarding knowledge
- Cybersecurity and safeguarding expertise

Day 4

Limits of Knowledge in the Public and Private Sectors

- What kinds of tasks fall within the public sector?
- Public service and contributions to society
- Multidisciplinary and the process of public administration
- Participants in the process of knowledge management
- The line dividing the creation of knowledge from services
- Knowledge management for auditing purposes

Day 5

Knowledge Management Obstacles and Difficulties in the Public Sector

- Checklist for knowledge management solutions
- The difficulty of conveying knowledge
- The difficulty of finding and retrieving
- Silos within organizations
- Overwhelming information
- Overcoming Knowledge Management's Physical Obstacles
- Enhancing the online space
- Working remotely and retaining knowledge