

Leading Through How To Manage Crisis

Resources & Methods for Crisis Leadership & Decision Making.

Introduction

It is more important than ever to prepare for emergencies since the stakes for risk are higher in an uncertain environment. There is no better place to start if you are unsure where to start or need a refresher on the most recent worldwide best practices than this new, exciting Course N Carry training course, in my opinion. It will help and direct you in comprehending the nature of crises, how to maximize the performance of your response team, and most importantly, how you react as a leader. This covers the way you handle stress and emotions during a crisis, as well as how you handle yourself and your group.

It will focus on your responsibility as a leader during trying times: when to step in and make interventions to protect your team and organization.

The training session will emphasize:

- The characteristics of a crisis, including its usual course, phases, and models?
- Characteristics of human behaviour: how do individuals handle crises?
- Command of the Decision-Making process in times of high stress levels
- What abilities are needed for leadership interventions to sustain morale and output?
- How can you lead and make the most of your people, resources, and industry best practices?

Objectives

By the time this training session ends, you will understand how to:

- Determine the possible effects of a crisis and, more importantly, how to avoid it
- Minimizing stress for both you and your team is ensured by controlling your own emotions.
- Prepare ahead of time for each of the recognized crisis management phases.
- Acknowledge and address dysfunctional behaviour, which is frequently brought on by crises
- Provide a compelling, unambiguous vision to lead people toward a post-crisis future.

Training Methodology

A range of tried-and-true, highly engaging adult learning strategies will be employed in this Leading through Crisis training program to guarantee that the material is understood, comprehended, and retained to the fullest extent possible. This comprises role-playing exercises, pertinent films and case studies, and syndicated and individual activities. There will be an electronic version of the training course handbook that contains all of the slides, handouts, and checklists.

Organizational impacts

All types of businesses will profit from this training program. It will offer strategies and instruments to redirect risk, reaction, and decision-making toward the survival of the company during a significant crisis.

- Members of the C-Suite board are cognizant of risk and crisis management
- Improving the attributes of important business decision makers
- Improving the ability of stakeholders to communicate with each other
- Future event scenario preparation for the long term
- Determining the training needs for each function for every CMT member

Personal Impact

Participants in this course will have a deeper understanding of the risks and hazards facing their organization as well as how to handle crises and events in a cool, collected, and professional way.

- Evaluation of your present Leadership Proficiency across all major domains
- Developing self-management and teamwork abilities
- Assessments of one's own decision-making abilities
- Recognizing the psychology and behaviour of your team during a crisis
- Increasing your emotional intelligence and stress reduction

Who should attend?

For all professionals in charge of Crisis Management or Emergency Response Teams, this training program is invaluable. For individuals who hope to take charge in a crisis scenario in the future or in the future.

It will be quite helpful for a variety of professionals, but in particular:

- Leaders of teams
- Supervisors of teams
- Professionals in HSSE
- Managers of project teams

• Experts in Fire and Security

- Process Safety Experts

Course Outline

Day 1

Since no organization is impervious to crises, leaders must acknowledge this fact in order to foster a culture that is crisis resilient.

- Definition and nature of a crisis, how to detect a crisis-prone organisation
- Advising the C-suite of any possible hazards that might be significant
- Reactions to crises: a collection of models to improve team and self-awareness
- Qualities of leaders at times of crisis: an introspective examination
- Establishing a proactive culture of crisis management is a sign of leadership.
- Effective leadership: Handling the "denial-curve"
- Leadership techniques: Preventing "Group-think"
- An illustration of a company-inflicted crisis and a discussion

Day 2

Managing Groups & Establishments During Adversity

- There are six essential elements to successful team management during a crisis.
- Who are the important members of the team?
- How to steer clear of the top ten most frequent errors in crisis communications
- Using social media to communicate with ALL of your interested parties
- How to maintain the drive, concentration, and output of your team during a crisis
- Fostering a culture of independence in times of crises and distant employment

Day 3

In essence, your team's and your own decision-making talents and capabilities are what matter most when it comes to crisis leadership.

- Reasonable Human Conduct During a Crisis
- Individual and Collective Psychology in a crisis
- Individual and group Decision-making in a crisis
- Stress-reduction strategies that work for you and your group
- How various personalities handle crises and how to support them through them

- Using emotional intelligence when handling a crisis

Day 4

Operations, Emergency Response, and Incident Command

- Talk about the three primary levels: operational, tactical, and strategic.
- Analysing the core roles and responsibilities for the entire team
- Leadership based on mission and delegation
- Possibilities during difficult times - gazing beyond the horizon
- Articulating a compelling vision for resolving the situation
- Handling the return to "normality" and the new "Business as Usual"

Day 5

Getting trained and using your Crisis Management Team (CMT)

- How to create a learning and development culture in the midst of a crisis
- "One size does not fit all": How to recognize CMT "role-specific" training
- Which Crisis "Drills" from the given list can be taken into consideration
- Examine the many Crises Exercises that are offered.
- Exercise, goal-setting, and deciding on the best kind of event
- Scenario planning allows you to consider possible future events.
- Synopsis of the Course