

Re-engineering and Redesigning Business Processes

A Methodical Approach to Enhancing Performance in Organisations

Introduction

This Re-engineering and Redesigning Business Processes training course employs an internationally recognised methodology to enhance the performance of your company. Organisations must work harder in the modern world, where market dynamics shift frequently, to sustain performance in a constantly shifting business environment. Additionally, these businesses must swiftly and significantly increase the outputs of their processes in order to compete in a worldwide market. Business Process Re-engineering (BPR) can make this happen.

Business Process Redesign and Re-engineering (BPR) is a potent technique that can significantly and sustainably increase an organization's efficacy, efficiency, and responsiveness. This is accomplished by comprehending the procedures used in the workplace, spotting chances for performance enhancement, and seizing those opportunities. This course provides the secrets to ensuring the success of the organization.

The following will be covered in this Course N Carry Re-engineering and Redesigning Business Processes training course:

- Principles of Business Process Redesign and Re-Engineering
- A roadmap for redesigning and re-engineering business processes
- Tools for business process re-engineering and redesign
- Challenges of Business Process Redesign and Re-Engineering
- Best practices for re-engineering and redesigning business processes

Objectives

After completing this training programme in Re-engineering and Redesigning Business Processes, you will be able to:

- Recognise the fundamentals of BPR
- Develop, put into practice, and assess BPR inside your company.
- Effectively use BPR tools
- Control the BPR procedure.
- Address common BPR issues

Training Methodology

The highly interactive Business Process Redesign and Re-Engineering training course uses a mix of short lectures, case studies, big and small group discussions, practical exercises, and breakout sessions to practise new skills. This encourages delegate engagement.

Organizational impacts

A business's capacity to handle change can be enhanced by taking a Re-engineering and Redesigning Business Processes training course, which has the following advantages:

- Empowering workers
- Getting rid of waste, pointless administrative overhead, and outdated or ineffective procedures
- Finding pertinent metrics for process performance
- Resulting in frequently considerable cost and cycle time reductions
- Facilitating long-term process enhancements as determined by quality and customer satisfaction
- Assisting high performers to maintain their position as leaders and low performers to become formidable rivals.

Personal Impact

Participants in this business process redesign and re-engineering training programme will benefit from the following:

- Get the knowledge you need to take part in any BPR efforts.
- Gain proficiency in process definition and performance analysis.
- Boost your capacity for original thought and problem-solving
- Learn how to pinpoint the underlying reasons of performance deficiencies.
- Recognise the importance of interdepartmental communication.
- Develop critical thinking abilities to assist in effectively and efficiently achieving organisational goals.

Who should attend?

Managers and employees are suited for this training programme, particularly those tasked with planning and organising tasks. It is also intended to be useful for people who are responsible for business process re-engineering and redesign.

Although a wide range of professionals can benefit from this Course N Carry Re-engineering and Redesigning Business Processes training course, the following will be very apparent:

- Analysts of business processes
- Owners of the Process
- Analysts of Business and Systems
- Professionals in Information Technology
- Project Leaders for BPR
- Members of the BPR Project Team and Quality Experts

Course Outline

Day 1

Formulating a Business Process Reengineering and Redesign (BPR) Concept

- What advantages might business process reengineering and redesign (BPR) offer?
- How does BPR operate in the public and private sectors?
- The operation of the BPR Principles
- Justifications for using BPR

Day 2

Using the BPR Approach

- The BPR Method: Business Process Redesign and Re-engineering
- Overseeing a BPR deployment project
- A Framework for BPR
- The BPR Conceptual Model
- BPR Essential Questions

Day 3

BPR Procedure by Procedure

- Actions related to Business Process Reengineering
- Identifying and Expressing the Change Vision
- Assemble a BPR squad
- Finding Inefficient, Unresponsive, and Ineffective Processes
- Provide Meaningful Process Measures
- Examine the process metrics and pinpoint areas for improvement.

Day 4

Process of Change Management for BPR

- Reengineering processes and managing changes
- Being ready for a shift
- Controlling transformation
- Strengthening the shift
- Using a model for change management

Day 5

Utilising BPR as the Basis for Ongoing Improvement

- Ensuring Extensive Process Analysis
- Recognising the aspects of change resistance
- Making Certain Project Success
- Potential Roadblocks to Progress
- The Business Case for Reengineering and Redesigning Business Processes